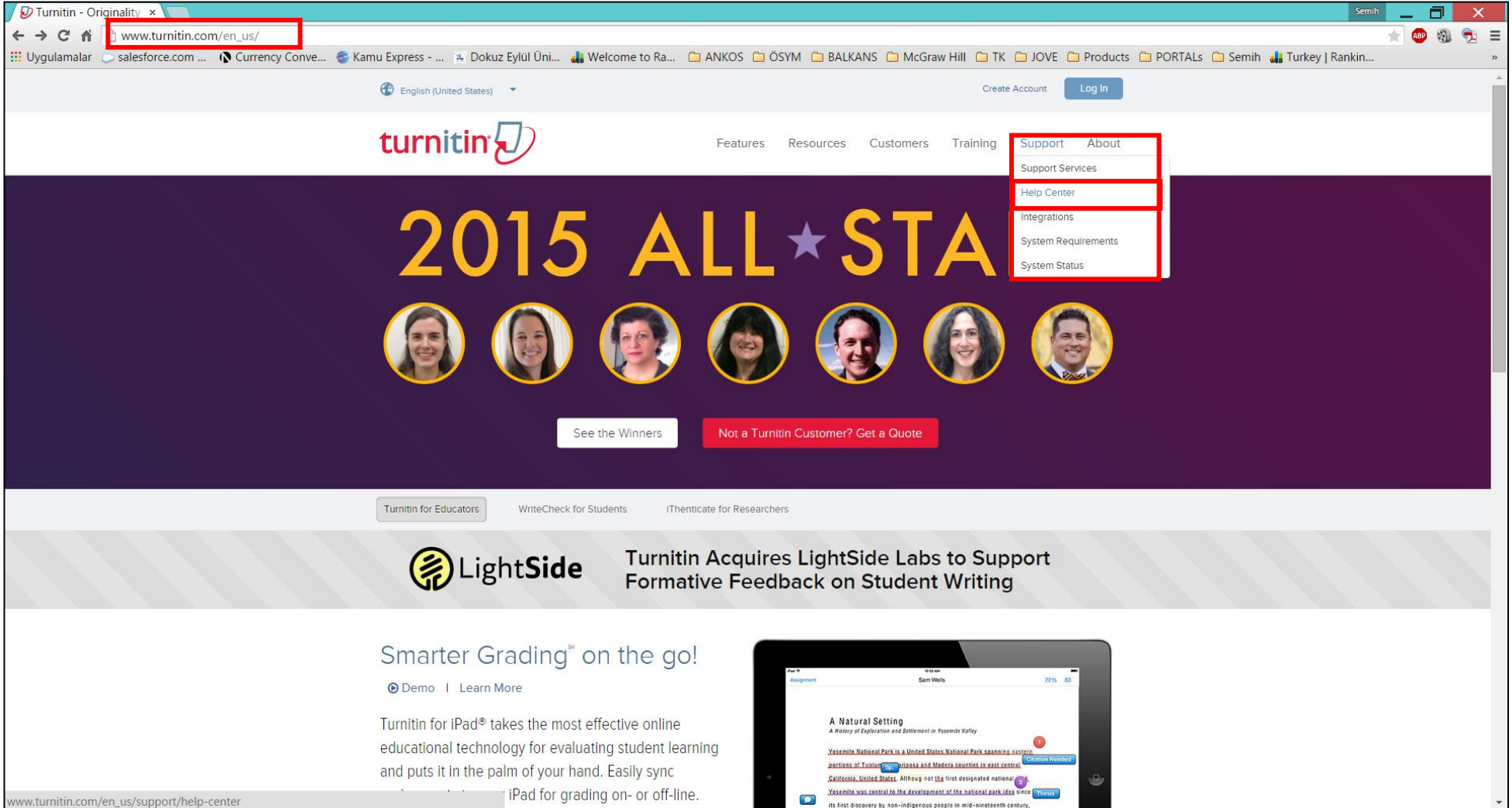


## TURNITIN'DEN BELGE SİLME KILAVUZU

1. SİLME İŞLEMİ ANCAK KURUM TURNITIN YÖNETİCİSİ TARAFINDAN GERÇEKLEŞTİRİLEBİLİR. BUNUN İÇİN:  
TURNITIN ANA SAYFASI ([www.turnitin.com](http://www.turnitin.com)) ALTINDAKİ SUPPORT MENÜSÜNDE “**HELP DESK**”  
(<https://turnitin.com/help/helpdesk.asp>) SEKİNESİNE TIKLAYIN



The screenshot shows the Turnitin website homepage. The browser address bar is set to [www.turnitin.com/en\\_us/](http://www.turnitin.com/en_us/). The navigation menu includes 'Features', 'Resources', 'Customers', 'Training', 'Support', and 'About'. The 'Support' menu is open, showing options: 'Support Services', 'Help Center', 'Integrations', 'System Requirements', and 'System Status'. The 'Help Center' option is highlighted with a red box. Below the navigation menu, there is a large banner for '2015 ALL STAR' with several circular portraits of people. Below the banner, there are buttons for 'See the Winners' and 'Not a Turnitin Customer? Get a Quote'. At the bottom, there is a section for 'Smarter Grading™ on the go!' with a 'Demo' button and a 'Learn More' link. A tablet image shows a document with a 'Turnitin' watermark and a 'Plagiarism' score of 22%. The footer contains the URL [www.turnitin.com/en\\_us/support/help-center](http://www.turnitin.com/en_us/support/help-center).

## 2. HELP DESK SAYFASINDA YER ALAN “Create a Ticket” SEKMEŞİNE TIKLAYIN

Turnitin - Help Center x Semih

www.turnitin.com/en\_us/support/help-center

Uygulamalar salesforce.com ... Currency Conve... Kamu Express - ... Dokuz Eylül Üni... Welcome to Ra... ANKOS ÖSYM BALKANS McGraw Hill TK JOVE Products PORTALS Semih Turkey | Rankin...

English (United States) Create Account Log In

turnitin

Features Resources Customers Training Support About

Support Services Help Center Integrations System Requirements System Status Create a Ticket

# Help Center

Home FAQ Administrators Instructors Students Integrations Known Issues

Search All Solutions

Enter search terms Search

### Quick Help

- FAQ**  
Find the answers to Frequently Asked Questions (FAQ).
- Administrators**  
Help and Setup Instructions for Turnitin Account Administrators.
- Instructors**  
Help for teachers and professors using Turnitin.
- Students**  
Help for students using Turnitin.

### Popular Solutions

- Paper Submission - Submitting a paper via file upload - Student
- Originality Report - Processing time - Student
- Paper Submission - Delete paper from the Turnitin database - Student
- Originality Report - Interpreting the results - Student
- Paper Submissions - Error Uploading Paper - All

www.turnitin.com/help/helpdesk.asp

3. FORM ÜZERİNDE YER ALAN ZORUNLU ALANLARLA BİRLİKTE (\* İLE İŞARETLENMİŞTİR) DİĞER ALANLARI DA DOLDURARAK SİLME İŞLEMİ İLE İLGİLİ SÜRECİ BAŞLATABİLİRSİNİZ.

The image shows a screenshot of the Turnitin Contact Helpdesk form. The form is titled "Contact Helpdesk" and includes a "HELP CENTER" button. The form contains several fields and dropdown menus, some of which are highlighted with red boxes and arrows pointing to explanatory text boxes. The text boxes provide instructions on how to fill out the form, such as providing personal details, organization information, and a detailed description of the problem.

**Text Box 1 (Left):** - Ad, soyad ve eposta detaylarınızı istendiği şekilde giriniz.

**Text Box 2 (Left):** - Belgenin Turnitin üzerinden silinebilmesi için belgenin yer aldığı sınıf numarası (**Class ID**) ve belge numarası (**Paper ID**) detayları bu alanlara girilmelidir

**Text Box 3 (Right):** - Organization/School kısmında kurum adınızı yazınız. Örn: x Üniversitesi  
- Access Type kısmında **"Administrator"** seçilmelidir.

**Text Box 4 (Right):** - Case Category kısmında **"Administrator"** seçilmeli,  
- Case Subcategory kısmında ise **"Delete Paper Submission"** kategorisi işaretlenmelidir.

**Text Box 5 (Right):** Son olarak, belgenin neden silinmesini istediğinize dair kısa bir not ekleyerek işlemi **"Send Ticket"** düğmesine basıp bitirebilirsiniz. Bu aşamalardan sonra, Turnitin'den silme işlemi ile ilgili bir bilgilendirme kayıtlı eposta adresinize gönderilecektir.

**Form Fields:**

- Name \*
- Email \*
- Organization/School \*
- Access Type \*
- Case Category \*
- Case Subcategory \*
- Class ID
- Paper ID
- Browser
- Operating System
- Please provide a detailed description of the problem you are having: \*

**Buttons:** HELP CENTER, Send Ticket